



PRIVACY POLICY

Our Privacy Policy

We (Afrikan Buffalo Wildlife Safaris) treat the protection of all of our travelers' privacy very seriously.

We are a specialist tour operator with a focus on quality, who has developed a business based on the trust built between us and our travelers. This trust is vital when arranging holidays for people to some of the most remote corners of the earth, but it also very simply about understanding that we protect the privacy of anyone who books with us.

This policy explains the basis on which the personal data you provide us, or that we collect from you, will be processed by us. Please read the following carefully so you have a full understanding of how we will treat your personal data, and please ask if anything isn't clear.

What information do we collect from you?

Type of information we process.

Information you provide us by creating an account on our website, such as your name, address, phone number, email address (es) and interests.

Information we discuss over the phone relating to your holiday enquiry such as your name, address, phone number, email address (es) and interests.

Information you provide us on the booking form when confirming a holiday with us, or information you provide via email or phone conversations relating to your holiday with us. For details of all travelers, this may include full names, date of birth, nationality, dietary requirements, medical requests, insurance details and occasionally passport information when necessary.


Records of financial transactions you carry out on our site such as deposit authorizations or balance payments.

We may also ask you to complete feedback forms after your holiday, which are voluntary.

When you visit our website we collect information about your visit using cookies. We do this to help us improve our website, to troubleshoot issues, and to better improve our service to you as we strive to give you a tailored and trouble-free website experience. Please refer to our Cookie Policy for more information on this.

Why do we collect this information?

We collect your details so that we can contact you to discuss your holiday enquiry: to help give you advice, to plan and get the perfect holiday.



If you choose to book a holiday through us, we need to collect further information from you – like your dietary requests – in order to fulfill our contract with you and confirm all the arrangements with the various suppliers.

How will we use the information about you?

We will use the information we have collected about you in the following ways:

To respond to an enquiry that you have made.

If you book a holiday with us, we will use the information about you to fulfill our contract with you and confirm your trip. This may involve passing your details to various suppliers. This includes airlines, accommodation suppliers, transfer suppliers, car-hire suppliers, and suppliers for various excursions.

To provide you with information, products or services that you ask us to (such as providing you with a quotation or further information), or which we feel may be of interest to you. We'll only contact you by electronic means (email) with information which we think will interest you based upon your previous holidays with us / enquiries.

In very exceptional circumstances Afrikan Buffalo Wildlife Safaris may be required to cooperate with legal authorities. We may be required to disclose personally identifiable information in response to requests from law enforcement authorities. We would, of course, only provide the information required.

We will not pass your data to any third-party companies.

Your rights

Please note that we do not wish to collect and / or process any Personal Information from you that you do not want to be so collected and/or processed.